

# Product Discontinuation Notification

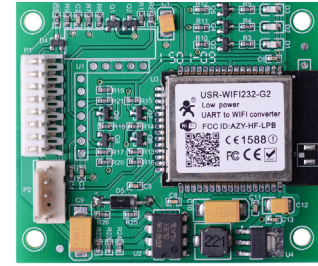
## Premier Elite ComWiFi



Texecom is discontinuing the Premier Elite ComWiFi.

The Premier Elite ComWiFi has been superseded by the Texecom Connect SmartCom. The Texecom Connect SmartCom is a superior communicator combining Ethernet and WiFi communications using cloud services, simplifying installation and removing port-forwarding. The Texecom Connect SmartCom is required for use with the Texecom Connect App.

The Premier Elite ComWiFi is discontinued with immediate effect as the WiFi-enabled Texecom Connect SmartCom is readily available. We have a small quantity of Premier Elite ComWiFi's with external antenna (CEK-0002) available for order within the next 4 weeks.



Discontinued Parts	Suggested Replacements
CEK-0001 - COM WiFi CEK-0002 - COM WiFi with external antenna	CEL-0001 Texecom Connect SmartCom

### Benefits of the Texecom Connect SmartCom

- Provides either Ethernet or WiFi connectivity
- Enables remote connection via the Texecom Cloud service
- Does not require port forwarding through routers for a remote connection
- Remote SmartCom firmware upgrade capability
- Supports older Texecom Apps (using original comms methods: see note)

### Situations where the SmartCom does not replace the Premier Elite ComWiFi

- Premier International panels Premier 832, Premier 416, Premier 432
- Older Premier panels (Premier 48, 88,168,640) (Non Elite)

For these applications the COM-IP is still available for an Ethernet connection to the panel. We cannot currently support a WiFi option for these panels.

### Support for older Texecom Apps

Existing Texecom Apps can be used in conjunction with the Smartcom. This App will connect using the Com IP channel of the Smartcom (Comport 2) as such the installer will need to port forward the DHCP IP address that is shown on the router for the Smartcom. The property will require a fixed IP or DYNDNS account setup. The existing App will then connect over IP as the Com IP. Please note this is not a cloud connection.

If you wish to continue to receive notifications to the existing App then the ARC details need to be entered into ARC 2 ensuring that the 'Use Comport' option is set for com2.

Hugh Devereux  
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Texecom products are designed and manufactured in the UK

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