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# **USER GUIDE**

## **Touch-Tone Remote Control**



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## Introduction

This guide describes the operating procedures for remotely controlling your alarm system with a touch-tone telephone (this includes mobile and standard telephones).

This feature is only available on the *Premier 816 Plus* and *Premier 832* intruder alarm control panels.

## Operation

### ➤ Establishing a Connection with your Alarm System

1. From a touch-tone telephone, dial the number of your premises (the same number that the alarm panel is connected to).
2. Wait until the panel has answered your call. You will hear a series of high-pitched beeps for the first 4 seconds.
3. Press the **[\*]** key on your telephone when you hear the beeps. The beeps will stop and you will hear one more beep (this confirms that you are connected with your alarm system).
4. If you hear a continuous tone after the beeps, then you have either not pressed the **[\*]** key quick enough or the phone you are using is not a touch-tone telephone.

### ➤ Menu [1] - Arm your Alarm System

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal **access code**, if the code is accepted you will hear a high-pitched beep.
3. Press the **[1]** key on your telephone. Two high-pitched beeps indicate that your alarm system has been armed successfully. A low-pitched beep indicates that the system is already armed or the system cannot be armed due to a fault etc.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

### ➤ Menu [2] - Disarm your Alarm System

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal access code, if the code is accepted you will hear a high-pitched beep.

3. Press the **[2]** key on your telephone. A high-pitched beep indicates your alarm system has been disarmed successfully. No beep indicates that the system is already disarmed.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

➤ **Menu [3] - Reset your Alarm System**

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal access code, if the code is accepted you will hear a high-pitched beep.
3. Press the **[3]** key on your telephone. You will hear a high-pitched beep and your alarm system will be reset.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

➤ **Menu [5] - Last Alarm**

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal access code, if the code is accepted you will hear a high-pitched beep.
3. Press the **[5]** key on your telephone. The system will play a number of high-pitched beeps corresponding to the zone that last caused an alarm, e.g., if you hear 4 high-pitched beeps, then zone 4 was the last zone to cause an alarm.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

➤ **Menu [8] - Switch 'PC Output 1' On/Off**

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal access code, if the code is accepted you will hear a high-pitched beep.
3. Press the **[8]** key on your telephone. A high-pitched beep indicates that 'PC Output 1' has been switched on. A low-pitched beep indicates that 'PC Output 1' has been switched off. Press the **[8]** key again to toggle the output on or off.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

➤ **Menu [9] – Switch 'PC Output 2' On/Off**

1. Establish a connection with you alarm system.
2. From the touch-tone telephone enter your normal access code, if the code is accepted you will hear a high-pitched beep.
3. Press the **[9]** key on your telephone. A high-pitched beep indicates that 'PC Output 2' has been switched on. A low-pitched beep indicates that 'PC Output 2' has been switched off. Press the **[9]** key again to toggle the output on or off.
4. Press the **[#]** key on your telephone to hang up or press **[\*]** to return to the start.

## Quick Guide Menu

