



Privacy Policy ("Privacy Policy")

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This website, located at www.texe.com (the "**Website**"), is operated by Texecom Ltd (registered in England with registration number 2084170, whose registered office is at Bradwood Court, St. Crispin Way, Haslingden, Lancs BB4 4PW ("**we**", "**us**", "**our**").

For the purpose of the Data Protection Act 1998 (the Act), we are the data controller.

We are committed to ensuring that your personal information is used properly and is kept securely. This Privacy Policy sets out the basis on which any personal data we collect from you, or that you provide to us, through the Website or otherwise, will be processed by us.

Please read this Privacy Policy carefully before you use this Website. It contains important information on your legal rights and obligations.

1 Granting us permission to process your information

By using our Website and/or submitting personal information to us, whether during a visit to the Website or otherwise, you accept this Privacy Policy and you are consenting to the processing of that personal information by us and our agents in accordance with this Privacy Policy.

If you do not agree to this Privacy Policy, please do not use our Website.

2 Changes to this Privacy Policy

We may revise and update this Privacy Policy at any time and will indicate at the top of this page when this Privacy Policy was last revised. Please periodically review the Privacy Policy, as your continued use of our Website indicates your agreement with any changes that we make.

3 We respect your privacy

The protection of your privacy in the processing of your personal information is an important concern to us and any personal information collected during visits to our Website or otherwise is processed by us according to the legal provisions of applicable data privacy and data protection legislation.

4 Collection of your personal information

4.1 We may collect and process data about you when you visit our Website or through other channels. This includes but is not limited to the following:

4.1.1 information provided when you fill in forms on our Website or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register as a member, participate in forum discussions on our Website, and when you report a problem with our site. The information you give us may include your name, address, e-mail address and phone number.

4.1.2 technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;

4.1.3 information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); products you viewed or searched for; stockists you viewed or searched for, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call any of our contact numbers.

4.2 When you provide personal information to us or we collect personal information from other sources, we will treat that information in accordance with this Privacy Policy.

5 Use and storage of your personal information

- 5.1 We will use personal information provided by you or gathered by us for the following purposes:
- 5.1.1 to host and administer our Website, including troubleshooting, data analysis, testing, statistical and survey purposes;
 - 5.1.2 to improve our Website to ensure that content is presented in the most effective manner for you and for your computer;
 - 5.1.3 to send you reminders about particular matters in relation to the Website;
 - 5.1.4 to carry out our obligations arising from any contracts entered into between you and us;
 - 5.1.5 to provide you with information that you request from us and to keep a record of the information which you have been provided;
 - 5.1.6 where you have indicated your acceptance, to inform you about our latest promotions and/or specific products and services that we think might be of interest to you;
 - 5.1.7 where you have indicated your acceptance, providing you with information on third parties and any goods or services they provide that may be of interest to you;
 - 5.1.8 to update our records;
 - 5.1.9 to send you our newsletter or other mailings you choose to receive;
 - 5.1.10 to analyse trends and profiles, including in relation to usage of the Website;
 - 5.1.11 to notify you about changes to our Website and/or business;
 - 5.1.12 for other purposes clearly stated on the page or other method in which you provide your information to us; and
 - 5.1.13 as necessary for you to enjoy the benefits associated with use of our Website.

6 Sharing of your personal information

- 6.1 We may share your personal information with third parties in the following ways:
- 6.1.1 we sometimes use third parties to process personal information on our behalf. For example, we may use third parties to maintain our IT systems. Where we use third parties to process your personal information, we will ensure that they have adequate security measures in place to safeguard your personal information;
 - 6.1.2 where you have indicated your acceptance, we may share your personal information with third parties who may contact you directly in relation to goods or services which may be of interest to you;
 - 6.1.3 we will release your personal information to others when you have given your consent to that release;
 - 6.1.4 we may give information we hold about you to third parties as part of the process of selling one or more of our businesses; and
 - 6.1.5 in some circumstances we may transfer your personal information to countries outside of the European Economic Area, where data protection safeguards are not as high as they are in the UK. If this occurs we will ensure that adequate measures are taken to protect your personal information.

7 Other disclosures of your personal information

We may disclose your personal details where we are required to do so under a court order, or following any other request from a duly authorized competent body (including in respect of criminal and civil matters) if we believe that the disclosure is required by law or is reasonably necessary to protect the values and objectives of our Website or other users.

8 Use of Cookies

When you are a visitor to our Website we will track your use of our Website by using cookies. Please see our [Cookie Policy](#) for more information.

9 Your Rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at sales@texe.com.

10 Access to your personal information

You have the right to request a copy of the personal information that we hold about you and to have any inaccuracies corrected. We will ask for confirmation of identity before we disclose any personal information and may charge a £10 administration fee to process the request.

Please address requests to the Customer Services Department, Texecom Ltd, St. Crispin Way, Haslingden, Lancashire, BB4 4PW. Email: sales@texe.com.

11 Links

Our Website may contain links to other websites. This Privacy Policy applies to our Website only and we are not responsible for the privacy practices of other Websites. We recommend that you read the privacy policies of those other websites.

12 Contact

12.1 Questions, comments and requests regarding this Privacy Policy are welcomed and should be addressed to sales@texe.com.